

Privacy Policy

At Bold Active C ("Bold Active," "we," or "our"), we take your privacy seriously. This policy explains how we collect, use, and safeguard your personal information when you engage with us - whether through our website, our services, or other interactions.

We are committed to treating your data with care, respecting your preferences, and complying with applicable data protection laws.

Information We Collect

We collect information that helps us serve you better. This may include:

- Contact details, such as your name, email address, phone number, and address.
- Service details, such as your cleaning preferences, property type, or service requests.
- Technical data, including your IP address, browser type, and activity on our site.
- Other information you choose to share with us, such as in inquiries or booking requests.

We do not knowingly collect information from children under 18.

How We Use Your Information

We use your information to:

- Respond to your inquiries and provide our cleaning services.
- Process bookings and manage service scheduling.
- Share updates, offers, and content you have opted to receive.
- Improve our website, services, and customer experience.
- Fulfill legal or regulatory obligations, where required.

We do not sell or rent your personal information to third parties.

How We Share Your Information

We may share your information:

- With trusted service providers who assist us in operating our business.
- When required by law or in response to lawful requests.
- In the context of a business transaction, such as a merger or acquisition.

All partners and vendors we work with are bound by confidentiality and data protection obligations.

Protecting Your Information

We maintain appropriate security measures - technical and organisational - to protect your data against loss, misuse, or unauthorised access. While no system is infallible, we strive to maintain the highest standards of security and confidentiality.

Your Rights

You have rights over your personal data, which may include:

- Accessing the data we hold about you.
- Requesting corrections or updates.
- Asking us to delete your data where appropriate.
- Opting out of communications or withdrawing consent.

To exercise these rights, please contact us at info@theboldactive.com.

Cookies

Our website uses cookies and similar technologies to enhance your browsing experience and analyse usage. You may disable cookies in your browser settings, though some features may not function fully.

Updates to This Policy

We may update this policy from time to time. The latest version will always be available here, with the date of the most recent revision.

Contact Us

If you have questions about this policy or our data practices, please reach out:

Email: info@theboldactive.com.

© 2025, Bold Active. All Rights Reserved.